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Statistical activity code: 20413

#### Prices of telecommunications services

| Questionnaire code: 13652025 | Submitted in: 24.01.2025 data about 2024 |          |
|------------------------------|--|----------|
| Period:                      | Periodicity: Annual                      |          |
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Statistics Estonia guarantees the full protection of data submitted.

| Economic unit<br>Registry code:<br>Name:  | E-mail:<br>Phone:                                  |
|---|--|
| Postal address<br>County:<br>City / Rural municipality:<br>Village / Town / City district:<br>Secondary address unit: | Street:<br>Building:<br>Apartment:<br>Postal code: |
| Economic activity in the sample   |  |
| Completed by<br>Personal ID code:<br>Firstname and surname:   | E-mail:<br>Phone:                                  |
| Completed on (date):  | Signature:   |

# 1. TELECOMMUNICATIONS SERVICES

|  |     | Name of the<br>service/package or<br>country         | Remark (field is<br>filled if necessary) | Estimated share of<br>services provided to<br>business customers in<br>sales of<br>telecommunications<br>services, % | Estimated share of<br>services provided to<br>private customers in<br>sales of<br>telecommunications<br>services, % |
|--|-----|--|--|--|---|
|  |     | 1  | 2  | 3  | 4   |
| WIRED<br>COMMUNICATIONS<br>SERVICES        | A   |  |  |  |   |
| Monthly fee                                | 1   | telephone  |  |  |   |
| Monthly fee                                | 2   | Internet   |  |  |   |
| Calls into fixed-line<br>networks          | 4   |  |  |  |   |
| Calls into mobile<br>networks              | 5   |  |  |  |   |
| International calls                        | 6   | Grand total  |  |  |   |
| Most popular call<br>destination countries | X7  |  |  |  |   |
| Country                                    | 7 1 |  |  |  |   |
| Country                                    | 7 2 |  |  |  |   |
| Country                                    | 7 3 |  |  |  |   |
| Country                                    | 7_4 |  |  |  |   |
| Most frequently used service packages      | X8  |  |  |  |   |
| Service package                            | 8_1 |  |  |  |   |
| Service package                            | 8_2 |  |  |  |   |
| TELEVISION                                 | В   | Additional service<br>charge for TV<br>packages etc. |  |  |   |
| MOBILE<br>COMMUNICATIONS                   | С   |  |  |  |   |

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Period:

| SERVICES  |      |                               |             |  |
|---|------|-------------------------------|-------------|--|
| Monthly fee   | 9    | telephone                     |             |  |
| Monthly fee   | 10   | Internet in computer          |             |  |
| Monthly fee   | 11   | Internet in mobile            |             |  |
| International calls                                     | 15   | incoming+outgoing<br>+roaming | Grand total |  |
| Calls made by contractual<br>users to foreign countries | X16  |                               |             |  |
| Country   | 16 1 |                               |             |  |
| Country   | 16 2 |                               |             |  |
| Country   | 16 3 |                               |             |  |
| Country   | 16_4 |                               |             |  |
| Mobile text services                                    | 17   |                               |             |  |
| Prepaid phone card                                      | X18  |                               |             |  |

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### 2. ESTIMATED SHARE OF TELECOMMUNICATIONS SERVICES IN PREVIOUS CALENDAR YEAR SALES

|   |   | Percent |
|---|---|---------|
|   |   | 1       |
| Estimated share of telecommunications services in sales in the previous calendar year, %                                | 1 |         |
| Estimated share of telecommunications services provided to business customers in sales in the previous calendar year, % | 2 |         |

### 3. TIME SPENT ON FILLING OUT THE QUESTIONNAIRE (incl. for preparing the data)

Please estimate how much time you spent on filling out the questionnaire (incl. time spent on reading the instructions, collecting and preparing data). Record the total time spent by all employees.

|  | Hours | Minutes |
|--|-------|---------|
| Time spent   |       |         |
| For example, if it took 1.5 hours, i.e. 90 minutes, to fill in the |       |         |
| guestionnaire, enter 1 on the hours row and 30 on the minutes row. |       |         |

#### Y2. Overall assessment on the questionnaire

|  | Answer  |
|--|---|
| Please give an overall assessment on completing the questionnaire. | 10 - Very easy<br>20 - Easy<br>30 - Average<br>(neither easy nor<br>difficult)<br>40 - Difficult<br>50 - Very difficult |

#### Y3. Suggestions and comments

# COMMENT