

## Prices of telecommunications services

Questionnaire code: 13652023

Submitted in: 25.01.2023, data about 2022

Period:

Periodicity: Annual

page 1/3

Statistics Estonia guarantees the full protection of data submitted.

Economic unit  
Registry code:  
Name:

E-mail:  
Phone:

Postal address  
County:  
City / Rural municipality:  
Village / Town / City district:  
Secondary address unit:

Street:  
Building:  
Apartment:  
Postal code:

Economic activity in the sample

Completed by  
Personal ID code:  
Firstname and surname:

E-mail:  
Phone:

Completed on (date):

Signature:

### 1. TELECOMMUNICATIONS SERVICES

		Name of the service/package or country	Remark (field is filled if necessary)	Estimated share of services provided to business customers in sales of telecommunications services, %	Estimated share of services provided to private customers in sales of telecommunications services, %
		1	2	3	4
WIRED COMMUNICATIONS SERVICES	A				
Monthly fee	1	telephone			
Monthly fee	2	Internet			
Calls into fixed-line networks	4				
Calls into mobile networks	5				
International calls	6	Grand total			
Most popular call destination countries	X7				
Country	7_1				
Country	7_2				
Country	7_3				
Country	7_4				
Most frequently used service packages	X8				
Service package	8_1				
Service package	8_2				
TELEVISION	B	Additional service charge for TV packages etc.			
MOBILE COMMUNICATIONS	C				

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page 2/3

SERVICES					
Monthly fee	9	telephone			
Monthly fee	10	Internet in computer			
Monthly fee	11	Internet in mobile phone			
International calls	15	incoming+outgoing +roaming	Grand total		
Calls made by contractual users to foreign countries	X16				
Country	16_1				
Country	16_2				
Country	16_3				
Country	16_4				
Mobile text services	17				
Prepaid phone card	X18				

## 2. ESTIMATED SHARE OF TELECOMMUNICATIONS SERVICES IN PREVIOUS CALENDAR YEAR SALES

		Percent
		1
Estimated share of telecommunications services in sales in the previous calendar year, %	1	
Estimated share of telecommunications services provided to business customers in sales in the previous calendar year, %	2	

## 3. TIME SPENT ON FILLING OUT THE QUESTIONNAIRE (incl. for preparing the data)

Please estimate how much time you spent on filling out the questionnaire (incl. time spent on reading the instructions, collecting and preparing data). Record the total time spent by all employees.

	Hours	Minutes
Time spent		
For example, if it took 1.5 hours, i.e. 90 minutes, to fill in the questionnaire, enter 1 on the hours row and 30 on the minutes row.		

## Y1. Assessment on a scale of 1 to 5

	Assessment on a scale of 1 (strongly disagree) to 5 (strongly agree)
Wording of questions was comprehensible.	1 - 5 2 - 4 3 - 3 4 - 2 5 - 1 6 - Do not know
Wording of error messages or controls was comprehensible, and they were helpful for finding and fixing errors.	1 - 5 2 - 4 3 - 3 4 - 2 5 - 1 6 - Do not know
Explanatory texts (appearing when the mouse cursor hovers over them) of the questionnaire were comprehensible and helpful.	1 - 5 2 - 4 3 - 3 4 - 2 5 - 1 6 - Do not know
eSTAT environment was user-friendly for completing the questionnaire (e.g. all the tables properly fit on the screen).	1 - 5 2 - 4 3 - 3 4 - 2 5 - 1 6 - Do not know

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page 3/3

### Y2. Overall assessment on the questionnaire

	Answer
Please give an overall assessment on completing the questionnaire.	10 - Very easy 20 - Easy 30 - Average (neither easy nor difficult) 40 - Difficult 50 - Very difficult

### Y3. Suggestions and comments (200 characters max)


COMMENT