

Services survey

Answers to all questions should be given by abstracting from seasonal variations. Questions marked with an asterisk* are mandatory.

Monthly questions

Q1. How has your business situation developed over the past 3 months? It has...*

- Improved
- Remained unchanged
- Decreased

Q2. How has your company's turnover changed over the past 3 months? It has...*

- Increased
- Remained unchanged
- Decreased

Q3. How do you expect your company's turnover to change over the next 3 months? It will...*

- Increase
- Remain unchanged
- Decrease

Q3.1 How easy or difficult is it to predict the future development of your business at the moment?*

- Easy
- Moderately easy
- Moderately difficult
- Difficult

Q4. How do you expect your company's total employment to change over the next 3 months? It will...*

- Increase
- Remain unchanged
- Decrease

Q5. How do you expect the prices the company charges to change over the next 3 months? They will...*

- Increase
- Remain unchanged
- Decrease

Q14. What is your job title?*

Quarterly questions (January, April, July, October)

Q6. What main factors are currently limiting your business?*

Mark the most important factor. If you choose 'Other', please also specify your choice in the accompanying text field.

- None
- Insufficient demand
- Shortage of labour force
- Shortage of space and/or equipment
- Financial constraints
- Other: ...

Q7. If the demand expanded, could you increase the company's volume of activity with the present resources?*

- Yes
- No

Q7.1 If the answer to Q7 is 'yes': By how much could the volume of activity be increased?* %

Annual questions on investments (March/April)

Q8. Compared with two years ago your investments last year have...

	Increased	Remained unchanged	Decreased
Overall investment			
Machinery and equipment			
Land, buildings and infrastructure			
Intangibles (R&D, intellectual property, vocational training, etc.)			

Q9. Compared with last year your investment this year will...

	Increase	Remain unchanged	Decrease
Overall investment			
Machinery and equipment			
Land, buildings and infrastructure			
Intangibles (R&D, intellectual property, vocational training, etc.)			

Annual questions on investments (October/November)

Q10. Compared with last year your investment this year has...*

- Increased
- Remained unchanged
- Decreased

Q11. Compared with this year your investment next year will...*

- Increase
- Remain unchanged
- Decrease

Q12. What is the objective of the investments carried out this year and planned for next year?*

Choose the appropriate category or categories

	For this year	For next year
Replacement of equipment, buildings and IT		
Extension of capacity for existing or new products/services		
Investment designed to streamline processes		
Other investment objectives (environment, safety, etc.)		

Q13. What main factors are stimulating your investments this year and next year?*

	For this year	For next year
Demand		
Financial conditions		
Technical factors		
Other factors		